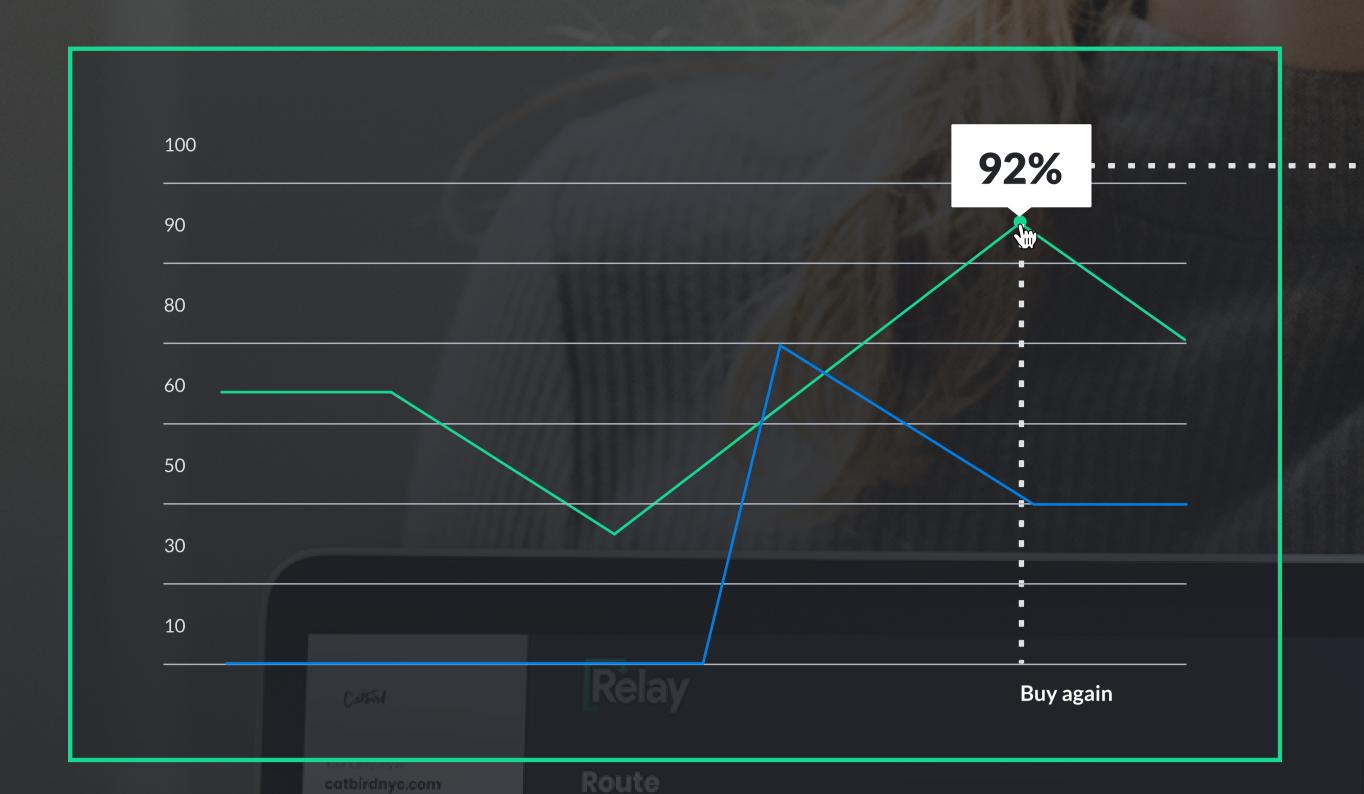


# Meet Relay.

A shipping and return system that works for you. And your customers.



Amount of consumers who say they'll buy again from brands that offer easy returns

Let's give them what they want — while making your customer service team's job easier than ever.

# How Relay Works



## Out-of-the-box integration

Relay instantly integrates with all of the order management, e-Commerce and catalog systems you use every day.



## Real-time status updates

Create opportunities for engagement while providing up-to-the-minute updates on each shipment's route and ETA.



### Faster, easier returns

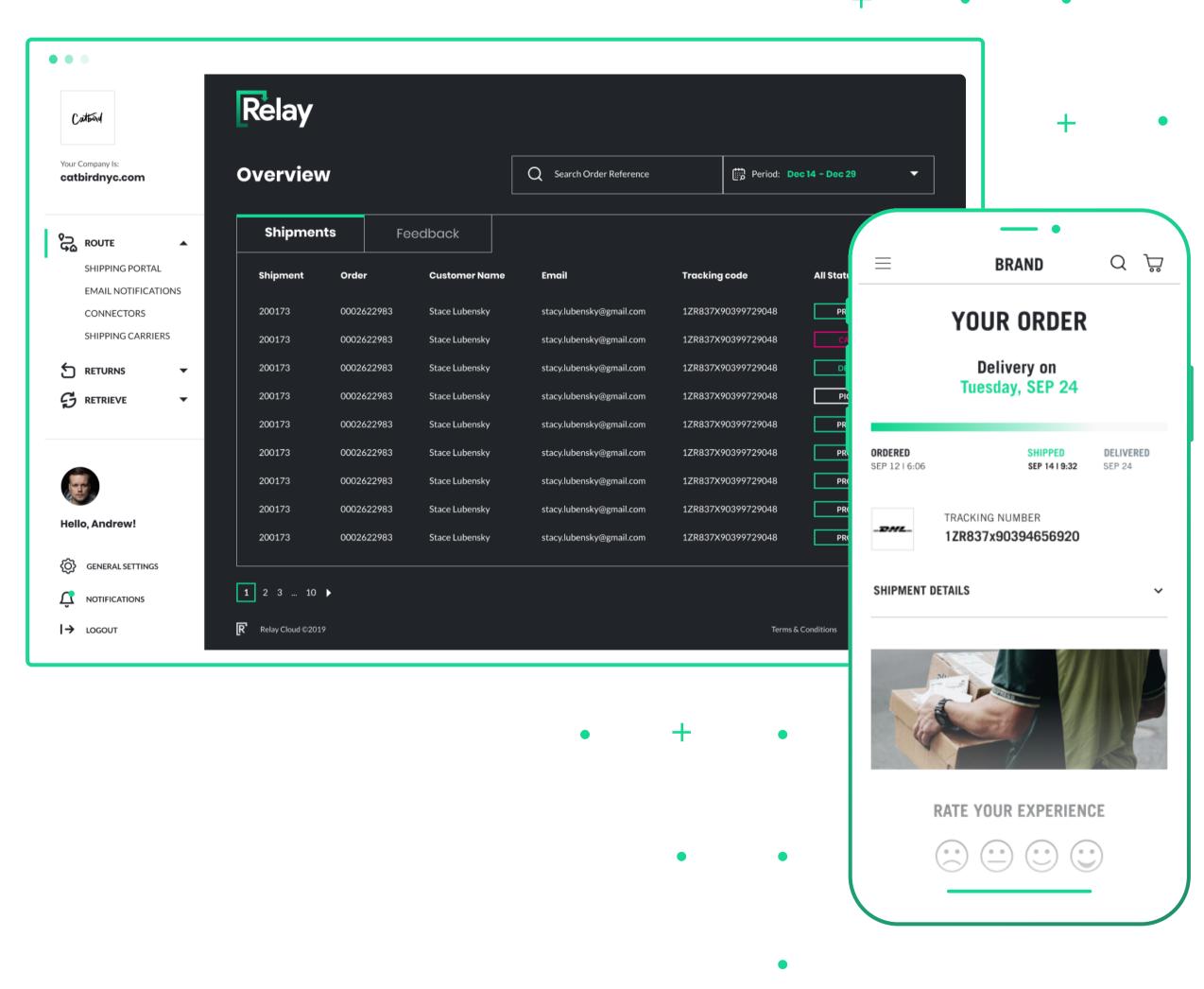
Relay automates everything that can be automated — and alerts your team when something needs their attention.



### Custom reporting tools

See how having access to real-time data and insights can improve every aspect of your customer experience.

#### 30 days — Average time it takes to implement Relay



# Free up your customer service team to actually serve your customers.

- Set rules based on SKU, price and many other variables
- Create custom emails and communication triggers
- Identify patterns to get ahead of fraud and shrink

INTEGRATION PARTNERS









**CARRIER PARTNERS** 



















hello@relaycloud.io